

# NELSON BROS FUNERAL SERVICES



Goods & Services Price List 2025-26

# Introduction

### Overview of Funeral Expenses

Funeral Expenses are made up of three key areas:

- 1. Service Fees
- 2. Products
- 3. Disbursements/Third Party Fees

**Service Fees** are Nelson Bros fees to cover the various tasks and activities undertaken by our professional staff to plan, organise and carry out the funeral. It includes the time, expertise, use of our facilities and equipment necessary to conduct the service.

**Products** are the various elements selected for each funeral, such as the casket or coffin, cremation urns, memorial books, Video Tributes, or refreshments at our funeral home.

**Disbursements** are Third Party Fees which we pay on your behalf. A funeral will typically include a range of disbursements, including fees for the cemetery or crematorium, death certificate, officiant, venue, printing & stationery, floral tributes, and newspaper notices.

#### **Understanding Funeral Expenses**

When comparing funeral expenses between funeral directors, you should ensure that there are no hidden surprises. The quality and level of service provided by funeral directors can vary greatly.

Tax – all fees on our account are required by law to include GST. Every fee quoted to you by Nelson Bros includes GST. Be aware that some funeral directors add GST to their listed fees. Some third party fees (e.g. new graves, church fees) may be exempt from GST. In these circumstances, you are welcome to pay them direct for the saving.

*Inclusive* – Nelson Bros service fees include all the services typically associated with a funeral – including the care of the deceased 24 hours a day, 365 days a year, full mortuary care, hearse and courtesy coach for the family, services at a time to suit you (including outside normal business hours, weekends and public holidays), and the required number of professional staff, vehicles and equipment to carry out the funeral.

### Payment Options

Nelson Bros Funeral Services offers the following payment options:

Online	Credit Card via Payment Centre on our website <u>nelsonbros.com.au</u>
Direct Deposit	BSB 484 799
	Account Number 162293641
In person	(Nelson Bros funeral homes are open Monday to Friday 9am - 5pm or by appointment)
	Cash
	EFTPOS (Visa, Mastercard, American Express or debit card)
Telephone	Credit Card

Please note there are no surcharges for payment by Credit Card.



Service Fees	Burial Funeral Dual Service	Burial Funeral Graveside Only	Cremation Funeral	Private Viewing	Non- Attended
Personal Arrangement Interview to provide advice and plan the funeral, plus other appointments as necessary	✓	✓	✓	✓	<b>√</b>
Liaison with cemeteries, crematoria, government departments, officiant, venue, musician, florist, newspapers and other parties as appropriate	✓	✓	✓	✓	✓
Preparation and lodgement of all necessary documentation	✓	✓	✓	✓	<b>✓</b>
Collection of Medical Certificates from doctor or hospital	✓	✓	✓	✓	✓
Clinical care, treatment and presentation of deceased by qualified professionals	✓	✓	✓	✓	
Viewing (up to 3 hours cumulative)	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	
Additional viewing time (per hour)	0	0	0	0	
Rolls Royce Hearse	✓	✓	✓		
Rolls Royce Courtesy Coach (seats up to 4)	✓	✓	✓		
Additional vehicles (e.g vintage Buick Hearse, Horsedrawn Hearse, additional Coaches)	0	0	•		
Funeral information and electronic guest book posted on Nelson Bros website	✓	✓	✓	•	•
Service at Nelson Bros Funeral Home	$\checkmark$		$\checkmark$		
Prayers at Church or Chapel (up to 3 hours cumulative)	✓		✓		
Service at Church or other location (not Nelson Bros Funeral Home)	✓		✓		
Hearse drive by home or local place of significance	✓	✓	✓		
Delivery to Crematorium			$\checkmark$	$\checkmark$	$\checkmark$
Burial Service at Cemetery	✓	✓			
Interment of deceased at Cemetery by Nelson Bros (including staff & equipment)	✓	✓			
	\$9,585	\$8,195	\$8,195	\$5,195	\$3,595

Refreshments (variety of menus available for service at our funeral home)

Optional

Not available for this service type



# Other Service Fees

#### Administration Fee

\$550

If payment of the deposit is made prior to the funeral and the final balance of the account is paid by the due date, this administration fee will be deducted from the account.

## Overseas (incl funeral in Melbourne)

\$11,025

- Includes services as required for Burial Service Fee or Cremation Service Fee.
- Personal arrangement interview to provide advice and plan the Overseas Repatriation, plus other appointments as necessary.
- Full Embalming.
- Liners & Packaging extra fees apply.
- Includes transportation of deceased to Airport and liaison with Airlines, Consuls and Health officials.
- Details must be confirmed by Nelson Bros Repatriation Team before estimated time of departure can be provided.
- Estimated time of departure subject to embalming, Consul, Health Department.
- Including staff and equipment required to perform above and professional services.

#### Payment required in full before body dispatched to airport.

## Overseas (no funeral in Melbourne)

\$7,625

- No funeral service in Australia.
- Viewing if required at Nelson Bros funeral home during business hours only
- Personal arrangement interview to provide advice and plan the Overseas Repatriation, plus other appointments as necessary.
- Full Embalming.
- Liners & Packaging extra fees apply.
- Includes transportation of deceased to Airport and liaison with Airlines, Consuls and Health officials.
- Details must be confirmed by Nelson Bros Repatriation Team before estimated time of departure can be provided.
- Estimated time of departure subject to embalming, Consul, Health Department.
- Including staff and equipment required to perform above and professional services.

#### Payment required in full before body dispatched to airport.



Exhumation \$11,250

- O Services as required for Exhumation.
- O Personal arrangement interview to provide advice and plan the Exhumation, plus other appointments as necessary.
- Liaison with government departments, cemeteries, officiant, mason and other parties as appropriate.
- Collection, preparation and lodgement of all necessary documentation.
- Exhumation from initial interment to final resting site, in accordance with government requirements.
- Mortuary Care.
- Services at Cemetery or other venue.
- Including staff and equipment required to perform above and professional services.

#### Payment required in full before exhumation.

### Memorial Service

\$3,050

#### Memorial Service only - funeral not performed by Nelson Bros.

- Personal arrangement interview to provide advice and plan the service, plus other appointments as necessary
- Collection of all necessary documentation and compilation (if required).
- Rolls Royce Courtesy Coach for family.
- Memorial Service at Nelson Bros. Chapel.
- Including staff and equipment required to perform above and professional services.

# Transfer Fee

Metropolitan Melbourne (includes 50km) Outside of Melbourne Metropolitan area/Interstate/Overseas \$510

POA

# Other Fees

### Certificates

Death Certificate, Registry of Births, Deaths & Marriages (incl reg post within Australia)	\$80
Interim Death Certificate Package, Registry of Births, Deaths & Marriages	\$120
Doctor's Cremation Certificate, Part B	\$110
Cause of Death – signed by doctor (may be waived by doctor)	from \$90

### Additional Vehicles

Does not apply to Non-Attended or Viewing Only Services.

Coach	\$425
Floral Hearse	\$425
Buick Hearse	\$725
Horse Drawn Hearse (includes two black horses with plumes and carriage driver)	\$2,175
Mileage beyond Metropolitan area (per kilometre)	\$6

### Miscellaneous

Viewing Time per hour \$315

(on Burial & Cremation Funerals 3 hours cumulative time allowed before fee charged)



# Caskets & Coffins

## Caskets Coffins

Bristol Casket	\$5,500	Batman Coffin *	\$2,395
Delray Casket *	\$3,995	Calvary Coffin *	\$2,995
Elizabeth Casket *	\$4,625	Davidson Coffin	\$3,175
Hartfield Casket #	\$7,550	Enviro Coffin	\$2,395
James Casket *	\$3,395	Expression Coffin	\$3,995
Last Supper Pieta Casket	\$6,650	Hampton Coffin	\$3,175
Liberty Casket #	\$4,925	Henty Coffin *	\$2,625
Pieta Maple Casket	\$9,765	Hume Coffin *	\$1,375
Premier Casket	\$18,975	Linton Coffin *	\$3,675
Rosedale Casket	\$5,585	Mission Brown Coffin *	\$850
Weyburn Last Supper Casket	\$6,150	Montrose Coffin ★	\$2,995
William Casket *	\$4,625		
Willow Casket *	\$2,495		

### Metal Caskets

### Miscellaneous

Argo Sand	\$5,795	Custom painting coffin or casket	\$675
Aries Bronze Casket	\$4,125	Casket/Coffin Handling Fee	\$625
Aries Pearl Casket	\$4,125	(for supplied coffins/caskets by client)	
Classic Gold Casket	\$18,995	Breasting Casket or Coffin	\$85
Golden Pearl Casket	\$6,895	Coffin/Casket Liner	\$2,275
Millennium Casket	\$36,500	Repatriation Packaging	\$525
Primrose Casket	\$6,895	Timber Shipping Crate	\$3,225
Promethean Casket	\$61,500		
Sierra Casket (A37)	\$8,595		

### Rental Casket

Linford Casket \$2,625

Custom items are always available upon request.

At times, we have other one-off caskets and coffins available.

\* Available in standard oversize

# Available with full or half lid

Note a waiver must be signed for any casket or coffin not supplied by Nelson Bros.



# **Products**

## Audio-Visual

DVD Tribute (including 50 photos, DVD, USB) One Room Live Stream from our Nelson Bros Funeral Home	\$295 \$95
Professional Filming & Live Streaming of Funeral (Imagineering)	\$590
Audio Visual Projector & Operator at church or other venue (Imagineering)	\$540
Professional Filming & Live Streaming of Rosary & Funeral Service (Imagineering)	\$660
Second Location for Filming & Live Streaming of Funeral – e.g. Graveside committal (Imagineering)	\$275
PA Hire including microphone with stand, speakers, set up and operator ( <i>Imagineering</i> ) Extra DVD USB with digital images	\$440 \$15 \$15

### Memorial Books

Standard	\$80
Parchment Green or Red	\$80

# Crucifix

Plain Cross Medium No.53 (Gold or Silver)	\$95	JC-9941-T (Premium Walnut, Gold & Pewter)	\$185
Crucifix Medium No. 53 (Gold or Silver)	<b>\$95</b>	814-1 Antique Gold Crucifix (curved)	\$135
JC-8510-L	<b>\$95</b>		
(Thin Gold Plate Brass Cross with Metal Figure)			

At times, we have other one-off crosses and crucifixes available at our funeral homes.

# Temporary Grave Markers

Temporary White Cross	\$195
Temporary Russian or Greek Cross / Buddhist Marker	\$195
Small Grave Marker	\$80

# Batesville Personalisation Accessories (for Batesville Caskets only)

Pieta Tribute Panel	No additional fee
Medallion Rose Tribute Panel	No additional fee
Mother with Roses Tribute Panel	No additional fee
Last Supper (verses to 23 <sup>rd</sup> Psalm) Tribute Panel	No additional fee
Australian Scene Tribute Panel	No additional fee
Chinese Long Life Tribute Panel	No additional fee
Cabris Tiffany Gold Lifestyle Corners	No additional fee
Music Lifestyle Corners	No additional fee
Pieta Lifestyle Corners	No additional fee
Rose Lifestyle Corners	No additional fee
Angel Lifestyle Corners	No additional fee
Lotus Flower Lifestyle Corners	No additional fee



# **Cremation Memorials**

### Urns

Bathurst Medium Sphere (Ebony or Pearl) Bathurst Small Sphere (Ebony or Pearl) Evans Urn Jackson Large Urn	\$330	Nelson Urn	\$395
	\$170	Warne Oak Urn	\$375
	\$190	Weights Pewter Urn	\$300
	\$330	Whear Pyramid	\$300
(Red Roses, Violet or Sculptured Gum) Jackson Medium Urn (Red Roses, Violet or Sculptured Gum)	\$270	Anakie Honey Bear (Blue, Pink or Pale Green)	\$165

Personalisation of Urns \$75

Urns may be personalized with the full name of the deceased, the date of birth and date of death only. Any additional information may incur additional fees. There are three varieties available for personalisation:

- Engraving (for Nelson Urn and Weights Pewter Urn)
- Name Plate (for Warne Oak Urn and Whear Pyramid)
- Hand-painted (for Bathurst Sphere, Jackson Urn and Anakie Honey Bear)

#### Memorial Glass

Memorial Glass are personalised hand-made blown glass containing ashes of the deceased. They are made by local Healesville artisan glass-blowers in over a dozen colour options. Memorial Domes are available in three different sizes, with different designs (Galaxy, Spiral, Gold on Black, and Bubbles). Comfort Stones, Life Hearts and Jewellery are also available by request. Each glass memorial contains less than a tea spoon of the ashes.

Memorial Dome – small
Comfort Stones

\$POA

\$POA

See memorialglass.com.au.

### The Living Urn

Nelson Bros was the first funeral director in Melbourne to offer this product. The patented Living Urn is a bio urn and planting system, designed to grow a beautiful, ending memory tree, plant, or flowers with cremated remains.

The Living Urn System including Tree

\$POA

See thelivingurn.com.au.



# Refreshments

Tea & Coffee	\$10
Per person Tea & Coffee Iced Water	
Classic Menu	\$29
Per person Hot Finger Food Savouries Gourmet Club Sandwiches Home-style Cakes, Slices & Biscuits	
Elegance Menu	\$29
Per person Cold Finger Food Savouries Gourmet Club Sandwiches Home-style Cakes, Slices & Biscuits	
Club Menu	\$23
Per person Gourmet Club Sandwiches Home-style Cakes, Slices & Biscuits Gluten Free Club Menu available	\$29
Extras	
Home-style Cookies per tray (serves 10) Fruit Juice per 2 litre bottle (Orange or Apple). Suggest 10 person per 2 litre bottle	\$20 \$9
<b>Soft Drink</b> per 1.25 litre bottle (Coca Cola, Fanta or Lemonade).  Suggest 6 person per 1.25 litre bottle	\$7
Weekends & Public Holidays	
+ 10% surcharge for Saturdays, Sundays & Public Holidays (if available)	+ 10%
Prayer/Viewing Menu	
Per 2 hours Only available for viewings and prayer services. Not available on day of funeral. Self-service urn with tea and coffee Basic sweet biscuits	\$350



# Children's Funerals

As Victoria's oldest family-owned funeral company, Nelson Bros Funeral Services cares for families in its community. We do not charge a Service Fee for funerals of children up to the age of fifteen years of age.

#### Service Fees – Children's Funerals

**NO CHARGE** 

#### Child's Funeral 0-15 years

- Personal arrangement interview to provide advice and plan the funeral, plus other appointments as necessary
- Liaison with government departments, cemeteries, crematoria, officiant, venue, musicians, florist, newspapers, media and other parties as appropriate.
- Preparation and lodgement of all necessary documentation.
- Collection of medical certificates from doctor or hospital.
- Clinical care, treatment and presentation of deceased by qualified professionals.
- Viewing (up to 3 hours cumulative)
- Rolls Royce Hearse or Coach (depending on size of coffin).
- Funeral information and electronic guest book published on Nelson Bros website.
- Service at Nelson Bros Funeral Home.
- Prayers at Church or Chapel if required.
- Service at Church or other non-Nelson Bros location.
- Burial Service at Cemetery (if required)
- Interment of deceased at Cemetery (if required)
- Delivery to Crematorium (if required)
- Coaches for family may be added as additional fees.

Outside of Melbourne Metropolitan area/Interstate/Overseas

Anakie Honey Bear Urn (Blue, Pink or Pale Green)

- Families wishing to upgrade coffin may do so.
- In some instances some family members may be able to travel in coach with child's coffin.
- Payment required in full before day of funeral.

Metropolitan Melbourne (includes 50km)

### Transfer Fee

Additional Fees	
White Child's Coffin	\$300
Child's Casket	\$725
Rolls Royce Coach	\$425
Mileage beyond Metropolitan area (per kilometre)	\$6
Anakie Honey Bear Urn (Blue, Pink or Pale Green)	\$165



\$510

**POA** 

# Prepaid Funeral Fees

#### Nelson Bros Fees

Cremation Service Fee (see description At Need Fees)	\$8,195
Burial Funeral Graveside Only Service Fee (see description At Need Fees)	\$8,195
Burial Funeral Dual Service Fee (see description At Need Fees)	\$9.585
Non-Attended Service Fee (see description At Need Fees)	\$3,595
Prepaid Administration Fee	\$550

### Transfer Fee

Metropolitan Melbourne (includes 50km)	\$510
Outside of Melbourne Metropolitan area/Interstate/Overseas	POA

#### **Products**

Coffin/Casket fees
Crucifix, Memorial Books & Additional Vehicles
as per At Need Funeral Fees
as per At Need Funeral Fees

Please note, not all Products are available to be prepaid as we cannot guarantee future supply.

#### Certificates

Cause of Death – signed by doctor	\$90
Doctor's Cremation Certificate, Part B	\$110
Death Certificate, Registry of Births, Deaths & Marriages	\$80

## Cemeteries/Crematoria

Please check with each Cemetery or Crematorium if they provide prepaid internment or cremation deeds.

## Other Fees payable at time of death

The following may be purchased at the time of death, not as a prepaid item:

- Transfer outside of Metropolitan Melbourne
- Officiant Fees (including Civil Celebrant, Priest, Minister)
- Church Fees Separate Church fees may be paid at time of death
- Musicians (e.g. organists, vocalists, pipers, buglers) may be purchased at time of death
- Floral Tributes
- Newspaper Notices
- **Refreshments** may be purchased at time of death
- Audio Visual Requirements
- Printing & Stationery
- Urns/Cremation Memorials
- Additional Floral Tributes additional floral tributes may be purchased at the time of death.

Complaints Handling: As required by the Funeral Act 2006 (Vic), Nelson Bros Funeral Services has a complaints handling procedure. Please see our website nelsonbros.com.au for full details.

